



Republic of the Philippines  
**DEPARTMENT OF LABOR AND EMPLOYMENT**  
Caraga Region

Reference Code:

OM

Effective 6/6/12

Issue No.:

01

## PLEDGE OF COMMITMENT


The DOLE Caraga Region Quality Management System is dedicated to the women and men of Caraga who value development efforts in promoting entrepreneurship, generating employment and promoting industrial peace in the region.

Having been given the honor to serve and contribute to poverty alleviation, we commit to providing quality service to our clients, the citizens, being the reason for the agency's existence.

Further, in implementing the Quality Management System, we adhere to applying the 8 Quality Management Principles in continually improving our processes and services:


**CLIENT-FOCUS  
LEADERSHIP  
INVOLVEMENT OF PEOPLE  
PROCESS APPROACH  
SYSTEM APPROACH  
CONTINUAL IMPROVEMENT  
FACTUAL APPROACH TO DECISION MAKING  
MUTUALLY BENEFICIAL SUPPLIER RELATIONSHIP**

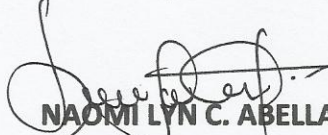
  
OFELIA B. DOMINGO, CESO III  
Regional Director

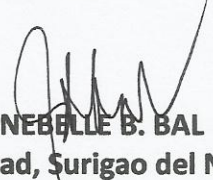
  
JOEL M. GONZALES  
Quality Management Representative/  
Assistant Regional Director

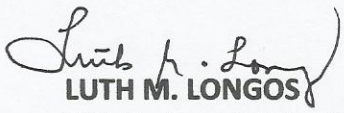
  
KEITH C. DURAN  
OIC, IMSD Chief

  
GLORIA A. VARQUEZ  
OIC, TSSD Chief

  
ENGR. REYNALDO B. MENDIOLA  
Head, Agusan del Norte FO

  
NAOMI LYN C. ABELLANA  
Head, Agusan del Sur FO

  
GENEBELLE B. BAL  
Head, Surigao del Norte FO

  
LUTH M. LONGOS  
OIC, Surigao del Sur FO