

**STATUS OF COMPLAINTS THROUGH**

**8888**

# Complaints Received thru hotline 8888, CCB and PCC

Registry of the nature of complaints received by DOLE Caraga Office

Concerned Office	Nature of Complains				Status
	Salaries/ Benefits	Termination of Work	Program /Person	Request for Assistance	
DOLE Caraga	3		2	2	Acted & reported within 72 hours
DOLE Attached Agency			1		
Private Establishment	5	10			
Other Government Institution	2				
TOTAL	10	10	3	2	25

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			Nature	Directed Office	Status
1	(P20180210-111-1)	13 February 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
2	(G20180213-526-4)	14 February 2018	Non-payment of salary, benefits and bonuses	Private Establishment	Acted & reported within 72 hours
3	(P20180309-484-10)	12 March 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
4	(P20180404-515-8)	5 April 2018	Non-payment of salary, benefits and bonuses	Private Establishment	Acted & reported within 72 hours
5	(G20180412-483-4)	12 April 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
6	(P20180427-447-4)	27 April 2018	Non- payment of overtime services	Other Government Institution	Acted & reported within 72 hours

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			Nature	Directed Office	Status
7	P20180512-67-4	15 May 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
8	G20171227-462-1	16 May 2018	Underpayment of wages	Private Establishment	Acted & reported within 72 hours
9	P2018619-351-11	21 June 2018	Unpaid overtime services (Not covered by DOLE)	Other Government Institution	Acted & reported within 72 hours
10	P20180110-370-14	22 June 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
11	P20180110-143-10	22 June 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
12	G20180719-486-4	20 July 2018	Slow processing of NRCO's SPIMS program	DOLE (Attached Agency)	Acted & reported within 72 hours

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			Nature	Directed Office	Status
13	G20180807-249-9	8 August 2018	Complaints against DOLE employee	DOLE Caraga	Acted & reported within 72 hours
14	P20180808-439-7	10 August 2018	Underpayment of wages	Private Establishment	Acted & reported within 72 hours
15	G20180814-56-8	15 August 2018	Delayed payment of salary	Private Establishment	Acted & reported within 72 hours
16	P20180820-429-9	22 August 2018	Termination of Workers/ Separation Pay	Private Establishment	Acted & reported within 72 hours
17	P20180110-143-10	23 August 2018	Delayed payment of salary	DOLE Caraga	Acted & reported within 72 hours
18	PCC GE-NEM-08-17-2018-055	11 September 2018	Request for assistance (DOLE)	DOLE Caraga	Acted & reported within 72 hours

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			Nature	Directed Office	Status
19	PCC SE- PBM-08-14- 2018-023-C	11 September 2018	Request for assistance for employment (DOLE)	DOLE Caraga	Acted & reported within 72 hours
20	G20180921- 364-2	21 September 2018	Regulation on SENA of DOLE	DOLE Caraga	Acted & reported within 72 hours
21	G20180925- 387-5	26 September 2018	Termination of Workers(against establishment)	Private Establishment	Acted & reported within 72 hours
22	G20180925- 415-10	26 September 2018	Termination of Workers(against establishment)	Private Establishment	Acted & reported within 72 hours
23	G20181003- 108-2	3 October 2018	GIP Travel Allowance	DOLE Caraga	Acted & reported within 72 hours
24	G20181008- 364-5	9 October 2018	GIP Travel Allowance	DOLE Caraga	Acted & reported within 72 hours
25	P20181016- 526-3	16 October 2018	Termination of Workers(against establishment)	Private Establishment	Acted & reported within 72 hours